



April 2, 2020

RE: TAPS Public Transit COVID-19 – Fare Collection Update

In an effort to mitigate the potential of Coronavirus or COVID-19 spreading from passengers to transit operators, other personnel, and other passengers, TAPS' service will operate "fare free" beginning Monday, April 6th, 2020. This is being implemented for safety system wide. It is estimated that this will result in a loss of monthly fare box revenues of approximately \$4K during normal operating circumstances. This is a temporary measure to enhance the practice of social distancing in response to the COVID-19 emergency.

Staff will maintain financial information and other data related to the impact of the Coronavirus on TAPS operations. This is a temporary change in policy related to the COVID-19 outbreak. We will also monitor the impact of the "fare free" service on ridership changes per mode to determine how to better deploy equipment and other resources system wide. Staff will make records and data available to the TAPS Board of Directors and funders as it relates to this measure. This notice will be posted to the website at www.tapsbus.com along with other updates as they are available. *As noted, there have been no changes to TAPS' service hours or days at this time. Staff are actively monitoring the situation in each area as well as taking added measures to clean and disinfect each vehicle daily.*